

THE MSB INSIDER

MAYVILLE STATE BANK CUSTOMER NEWSLETTER

Email or Social Media Hacked?

Hackers target your email and social media accounts to steal your personal information in order to commit identity theft, spread malware, or scam other people. So, what are signs that someone has hacked your account, and how can you recover a stolen account? Here are some things that might tip you off to a problem:

- You get a notification that your email address, phone number, or password was changed, but you didn't make that change.
- You get a message that someone tried to log in, or did log in, and it wasn't you.
- You can't log in to your account.

If you get a notification about activity you don't recognize, and you can log in, here's what to do:

- Change your account password. Create a unique and strong password that is hard to guess, then sign out of that account on all devices.
- Secure your account. If the account offers two-factor authentication (2FA), turn it on to add an extra layer of security.
- Update your account recovery information. Account recovery information helps you get back into your account if you're locked out, forgot your password, or if someone else is using it. Check your account recovery information and make sure the email address and phone number listed are correct.
- Check for signs that someone had access to your account. Check if there are auto-forwarding rules in your email account that you didn't set up. Hackers might create these rules to forward your emails to another address.
- Check your social media for messages the hacker posted or sent, or for new friends you don't recognize.

If you believe someone stole your personal information, go to IdentityTheft.gov to report it and get a personalized recovery plan.



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Deposit Checks Anywhere – It's a Snap!

In today's fast paced world, we know your time is important. Whether you're at home, at work, or on the go, now you can deposit your check without waiting in line. Simply log into your online banking through our Mobile App and follow these steps:

- Sign the back of your check and make sure to include "For Mobile Deposit Only, Mayville State Bank" beneath your signature.
- Select the **Deposit** option in your app and type in the amount of your check.
- Select the account you would like to apply the deposit to.
- Take a picture of the front and back of your check and submit your deposit.

Don't have Mobile Banking with us yet? Simply download our app and select **Enroll Now**.

Traveling with Your Debit Card

Plan on traveling out of the area? Make sure you give us a heads up. To keep your accounts safe, our fraud monitoring system is set to automatically flag transactions on your debit card that appear suspicious. You can notify us by phone, in person, or through Online/Mobile Banking. **Bonus Safety Tip:** Give your account an extra layer of protection by turning your card off when it is not in use. Simply go to the **Card Management** section of your Online/Mobile Banking to easily turn your card off and on as needed.

IRA & HSA Tax Deadline

Still need to make contributions to your IRA or HSA for the 2024 tax year? We will be accepting contributions for the 2024 tax year until April 15, 2025. Feel free to speak with one of our customer service representatives regarding contribution limits.

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It's Time to Boost Your Business



Take your business to the next level with our Business Solution Services. We offer services that make it easy to create invoices, collect payments through multiple platforms, and more. To learn more about the services we provide, visit our website and click on **Business Solutions** or speak with one of our Financial Services Representatives.

Fee Free Access!

Our association with the MoneyPass ATM Network grants you access to thousands of ATMs across the nation for free. Visit our website at www.mayvillestatebank.com/atm-debit-cards/ to find an ATM near you!



Let Us Finance Your Home Remodel



Shake off the winter blues by treating your home to a fresh coat of paint or new kitchen counters. The lending team at Mayville State Bank wants to help finance your remodeling project. To learn more about the lending options we offer, simply call or stop in to any Mayville State Bank office today. Ready to apply now? Visit www.MayvilleStateBank.com to apply online now.

Hours & Locations

Main Office

37 E. Ohmer Rd.
PO Box 650, Mayville
(989) 843-6145

Mon - Fri

Drive-In

8:30am - 6:00pm

Lobby

9:00am - 6:00pm

Saturday

Drive-In

8:30am - 2:00pm

Lobby

9:00am - 2:00pm

Sunday

CLOSED

Millington Office

8428 State St., Millington
(989) 871-5501

Mon - Thurs

9:00am - 4:30pm

Friday

9:00am - 6:00pm

Saturday

9:00am - 12:30pm

Sunday

CLOSED

ATMs Located in
Mayville, Millington
& Fostoria

Member FDIC 
Equal Housing Lender

Important Dates

Monday, May 26, 2025

All Offices of
Mayville State Bank
will be Closed
for Memorial Day.