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# THE MSB INSIDER

### MAYVILLE STATE BANK CUSTOMER NEWSLETTER

### **Tech Support Scams**

Ever deal with a tech support scam? A warning pops up on your computer. It says your computer has a virus and gives you a number to call for help. People often end up paying hundreds of dollars to a scammer who pretends to deal with the fake virus. Now scammers are upping the stakes instead of hundreds of dollars, people are unknowingly handing over tens or even hundreds of thousands of dollars to tech support scammers.

Tech scammers still use fake security pop-ups to get you to call a number. But instead of telling you there's a virus, they now say someone hacked your bank, investment, or retirement account and is using it for fraud. To "help," they transfer you to another scammer who pretends to be with a government agency (like the Federal Trade Commission or the FBI) or the fraud department at your bank. The scammer says the only way to protect your money is to transfer it to a new account. The problem is the scammer controls that new account and quickly cleans it out.

Other scammers take the same approach but tell you to "protect" your money by buying gift cards and sharing the numbers on the back, buying bitcoin and sharing the account information, or withdrawing cash or buying gold and dropping it off to someone in person.

#### Here's What to Know:

Never call a number on a security pop-up warning. Pop-ups that tell you to call tech support are always scams.

Never move or transfer your money to "protect it." Only a scammer will tell you to do that.

Never give someone a verification code to log in to your account. Scammers want it to get into your account.

Call your real bank, broker, or investment advisor if you're worried. And use a number you know is real.

Learn more about tech support scams & tell the FTC about scams at ReportFraud.ftc.gov.



### In this Issue

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### Deposit Checks with a Click

Take care of your banking from the comfort of your home with our Mobile Deposit feature. Depositing your checks has never been easier. Simply log into your online banking through our Mobile App and select the **Deposit** option. Follow the prompts and submit your deposit. Don't have mobile banking with us yet? Simply download our app and select **Enroll Now** to get started.

### Annual Shareholder Meeting

The 2024 meeting of Mayville Financial Corporation, the holding company of Mayville State Bank, was held on May 8, 2024 with 62.25% of the shares represented. The meeting was called to order by Board Chairman, Brad Sullivan. CEO/President Shelly Brooks followed with a review of the annual report and ended with an outline of the bank's future plans. The meeting concluded with an ice cream social provided by Catering by Michelle. For more information about becoming a shareholder and to view

our annual report, visit www.MayvilleStateBank.com.

### Capital Summit 2024

MSB President & CEO Shelly Brooks recently traveled to Washington, D.C. to sit down with Michigan Senators and Congressional Leaders. They discussed the needs of Community Banks as well as the ways federal legislation can help to improve our ability to better serve our customers and surrounding areas.

**MAYVILLESTATEBANK.COM** 



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### Grow Your Business

Mayville State Bank offers a variety of services designed to help your business thrive. From Business Checking Accounts with Debit Cards to our Autobooks program which allows your business to accept online payments, we have the services you need. Call or visit our website at www.MayvilleStateBank.com to learn more.

## Fund Your Adventure

Hit the waves with a Personal Loan from Mayville State Bank. Whether you're looking for a boat, jet-ski or even some extra funds for a summer vacation, the Lenders of Mayville State Bank can help you. Call or visit www.MayvilleStateBank.com to learn more.

# Get Ready for a New Look!



MSB's website is getting a dynamic new look! We still have all your favorite features plus a new interactive layout for easy navigation through the website while maintaining the highest level of security. Check it out soon and enjoy!



# **MAYVILLESTATEBANK.COM**

### Hours & Locations

<u>Main Office</u> 37 E. Ohmer Rd. PO Box 650, Mayville (989) 843-6145

Mon - Fri Drive-In 8:30am - 6:00pm Lobby 9:00am - 6:00pm

Saturday Drive-In 8:30am - 2:00pm Lobby 9:00am - 2:00pm

> Sunday CLOSED

Millington Office 8428 State St., Millington (989) 871-5501

> **Mon - Thurs** 9:00am - 4:30pm

> **Friday** 9:00am - 6:00pm

**Saturday** 9:00am - 12:30pm

> Sunday CLOSED

ATMs Located in Mayville, Millington & Fostoria

### **Important Dates**

<u>Thursday, July 4<sup>th</sup></u> All Offices Closed for Independence Day

Monday, September 2<sup>nd</sup> All Offices Closed for Labor Day

Member FDIC Equal Housing Lender